



COVID-19 Refund Policy (Updated for the Omicron):

- Effective January 3, 2022, Alberta is reducing its Covid-19 Isolation period to five days for those who have received at least two doses of vaccine and are symptom-free. If symptom free, a mask must be worn outside of their home for the remaining five days.
- **Rink closure** – In the event that skating sessions/classes are canceled due to an arena shut down (COVID or otherwise), an ice credit will be issued for all Gateway members.
- **Absence due to COVID self-quarantine/isolation** – A credit will be considered for package skaters (including Junior Academy) that require to quarantine or self-isolate, due to COVID symptoms or positive results. Makeup sessions will be at the discretion of the Director
- **Canskate/Star Prep** – up to a maximum of 1 session will be credited to your Uplifter account for self-isolating. Any requests for credits must be done so in writing.

NO CASH CREDITS WILL BE GIVEN FOR ANY REASON.

Please forward any questions or requests to contact@gatewayskatingclub.org